



# Pretty Pictures



**Using Internet Explorer Version 7 when accessing a password protected wedding you may be faced with "null is an invalid password! Access denied ...".**

The above message is frustrating when you are trying to view a wedding that is password protected however there is a work round:

With Internet Explorer 7 open navigate your way to nearly the top of your screen and click on **Tools**

On the drop down menu please click on **Internet Options**

Please click on the “**Security**” tab.

You will be faced with three items; the only one you need be concerned with is **Security levels for this zone**; you will see a slider; using your mouse please drag this down to the **Medium** level.

Now click **Apply** then click **OK**.

Then depress **F5** to refresh your browser, re-enter the password and all should be well.

If you wish to restore your security settings please repeat the process this time setting the slider within **Security levels for this zone** to **Medium-High** or **High** if you prefer.

Even then rarely it may not work, that is because your browser is storing your pages you have looked at and presenting them to you in a saved form; in this case you have to clear your cache:

It isn't a bad idea to do this occasionally anyway; in **Internet Explorer 7** navigate again to **Tools** and then on the drop down menu click **Delete Browsing History...**

We suggest you delete **Temporary Internet Files** and **History** then click **Close**.

Again depress **F5** and all will be well.

Sorry this is not the fault of Pretty Pictures; it is a glitch of IE7; as far as we know no other web browsers such as Mozilla Firefox gives problems of this nature.

*Please also note that Pretty Pictures takes no responsibility whatsoever for any changes you may make in your software, settings or computer.*